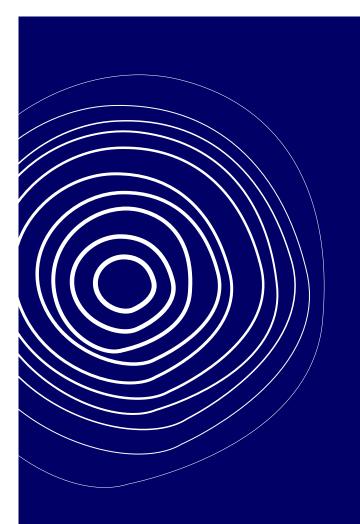
# Shifting the Lens









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#### About the author

Bridges IMPACT+ is the advisory arm of Bridges Ventures LLP, a specialist fund manager dedicated exclusively to using an impact-driven investment approach to create superior returns for both investors and society at-large.

Bridges IMPACT+ seeks to promote the growth of the sustainable and impact investment sector by offering practitioner-led advisory services, based on Bridges Ventures' eleven years' experience of investing for financial returns and positive impacts. While many of our projects are bespoke to clients, we also disseminate public research whenever we see an opportunity to support the sector's thinking.

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### **Executive summary**

The debate about a supply-demand mismatch in impact investing has often centred on its characterisation as a relatively high risk strategy and therefore on whether sufficiently high risk-adjusted financial returns are achievable. This report shifts the lens: while demonstrating a track record of sufficient financial return is one way to bring supply-and-demand into line (and is a key step forward for the impact investment industry), another approach is to adjust the risk side of the equation – to 'de-risk' impact investment.

66 To broaden the market, we need to clarify the risks and, when they are real, to mitigate them. 99

Despite the compelling 'win-win' of generating both a financial and societal return, the addition of an impact lens to investment propositions has increased the sense of risk for many asset owners, deterring or even prohibiting them from entering the market. One way to reduce this sense of risk (and to scale the market) is to wait for the industry to prove itself. We do not have time. As one interviewee for this report remarked, 'it takes 10 years to build a 10 year track record' and yet the societal challenges that impact investing can address are too urgent to wait this long.

To help accelerate the de-risking of impact investments, this report unpacks the general 'sense of risk' associated with impact investing into five distinct risk factors that are most deterring asset owners. It then investigates de-risking features that can mitigate each one. The result is a practical de-risking toolkit for those designing impact investment products, brought to life by a 'catalogue': real-world examples of de-risking features already at work, on which we hope the market will readily build. The report closes with actionable recommendations for those investing, or facilitating investment, into the market.

To-date, much of the activity (and even more of the discussion) in impact investment has focused on high risk opportunities. This is partly because early players in impact investing have tended to be pioneers who, by their very nature, are prepared to bear the risk that no one else is willing to bear. It may also be due to a belief that high risk investments are necessary to achieve social impact. This report acknowledges the need for such higher-risk investment strategies; like grant-making, they are critical to our ability to address tough societal challenges. However, a continued need for high risktaking does not preclude a sizeable opportunity to create impact through lower-risk investments.

To broaden the market, we therefore need to clarify the real risks, and when they are real, to mitigate them. This report takes a practical look at how this might be done.

### Introduction

Over the last decade, we have seen both the supply and demand side of impact investing accelerate rapidly. On the demand side, charitable organisations are becoming increasingly market-based, enterprise is becoming more socially-motivated and the public sector is increasingly 'spinning out' provision of services. On the supply side, a broadening range of asset owners are beginning to engage with the idea of combining financial and social returns. Yet, despite some progress, a sense of inadequacy persists, with some saying that there is too much capital chasing too few investable projects and others concerned that there is too much demand and not enough supply of capital.

66 A significant portion of asset owners simply cannot participate in the market today because of a variety of risk factors, or perceived risk factors.

This supply versus demand issue is probably less a question of quantum and more one of how well the two are matched – about how well aligned the risk/reward requirements of capital suppliers are to the risk/reward profiles of the organisations that need it. In addition, even where there could be a match between investor appetite and available product, many of the advisors and intermediaries that connect product to asset owners are not yet marketing it to them.

The debate about this mismatch has often centred on the notion that impact investing is a relatively high risk strategy and that the issue is whether an investment product can deliver sufficiently high risk-adjusted financial returns. This report shifts the lens: while

demonstrating a track record of sufficient financial return is one way to bring supply-and-demand into line (and is a key step forward for the industry), another approach is to adjust the risk side of the equation – to 'de-risk' impact investment.

Our interviews (See *Methodology*, p24) suggest that a significant portion of asset owners, representing the lion's share of potential capital available, simply cannot participate in the market today because of a variety of risk factors, or perceived risk factors, whether on a commercial or impact-first<sup>2</sup> basis. To broaden the market, we therefore need to grow the range of lower risk opportunities available for investors. This report takes a practical look at how this might be done.

#### Definition

Impact investments are investments made with the intention to generate measurable social and environmental impact alongside a financial return. Investments can target a range of returns from below market to market rate.<sup>1</sup>

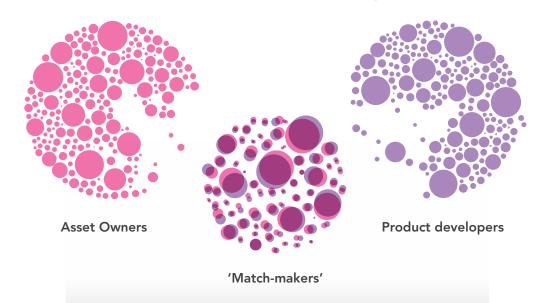
#### **Target audience**

By looking at the impact investment market through a risk lens, the intention is to drive action across the value chain: to those supplying capital (asset owners), to those developing investment products (both frontline organisations and intermediaries) and to those connecting the two (which we shall call 'matchmakers' and take to include both advisors and government). In particular, we aim to provide useful, practical recommendations and examples, with the hope that it will translate into greater matching of capital and product – and ultimately into more capital flowing in service of society.

#### A note on the role of Government<sup>3</sup>

As a matchmaker, government can either participate directly in the impact investment market (to encourage others) or influence impact investing through policy or regulation. It can seek to increase the amount of capital for investment (supply development); increase the availability or strengthen the capacity of capital recipients (demand development); or adjust the terms of trade, market norms, or prices (directing capital).

At a national level, the use of 'government' in this document refers to a country's local and regional governing bodies, as well as central government. At the international level, it refers to government-funded development banks and international development agencies.



What de-risking features will mitigate which risks?

What else can we do to lower risk in the market?

Increased supply of capital

Increased 'matching'

Increased supply of product

<sup>1</sup> Source: www.thegiin.org

<sup>2</sup> Defined as investors who primarily aim to generate social or environmental good and are willing to give up some financial return if they have to (Monitor Institute, 2009).

<sup>3</sup> For an in-depth discussion of this topic see 'A framework for Policy Design and Analysis', InSight, 2011

### 'Unpacking' risk

In an investment context, risk is the probability that the performance of an investment will be different than expected.<sup>4</sup> This has two implications: risk is multi-factored, since poor performance can be driven by a range of factors (what we will call 'risk factors') and risk is subjective, since it is always relative to an investor's particular expectations.

With this in mind, adjusting the risk side of the equation is not a one-size-fits-all approach. It requires an understanding of who the target investor is and what they expect; which risk factors are therefore most relevant; and how to lower the probability that those risk factors will affect performance.

Performance expectations vary by, and within, each category of asset owner. While a comprehensive study of all asset owners allocating (or seeking to allocate) to impact investment is well beyond the scope of this brief, interviews with a wide range of asset owners and advisors globally revealed certain shared concerns about aspects of performance where impact investments, relative to other investment options, may fall short.

We have not included a discussion of other important risk factors, such as market risk, operational risk or currency risk. While these factors are equally relevant to impact investments, the addition of an impact lens was not cited as significantly increasing the presence of these factors.

### Capital risk

66 Many asset owners are concerned more about loss of principal than about the upside potential when considering impact investments. 99

Retail investor

Capital risk is the risk of an asset owner losing any of the original investment amount, in either real or nominal terms. Lower risk asset owners are often concerned more about loss of principal (downside risk) than about the return potential (risk of generating upside) when considering impact investments. Of these, some are seeking a market-rate product (lower risk with lower commensurate return). Others are behaving

as impact-first investors (willing to forgo some or all yield for the sake of high impact) but only if their principal, or a significant portion of their principal, is protected. A good example of this might be in relation to the trustees of foundation endowments, who need to believe that, in their lowerrisk investment strategies, they can at least recover their principal, from which they can then continue generating the income needed for grant-making.

Some large banks, 'testing the water' with small impact investing funds on their own balance sheet, have expressed similar concerns, believing that future success in mainstreaming impact investment among their clients rests first and foremost on the ability to demonstrate capital protection.

#### **Exit risk**

66 Without liquidity, or the perception of liquidity, huge sections of the investing community will not be able to participate in the impact investment market. 99

Investment bank

Many impact investments are structured as private equity or debt structures that make it very difficult to sell or transfer the assets. Underlying this particular risk theme is a core principle for the early pioneers of impact investing: the principle of 'patient capital'<sup>5</sup>, which argues that building successful social impact business models can often require investors to wait longer – with greater patience – to realise their returns.

While 'patient capital' and illiquid products are critical to achieving certain forms of impact, many investors formally require there to be the ability to sell the security, even if they choose not to exercise this right. Others, particularly high net worth and retail investors, may like the flexibility to sell their investments to help manage cash flow needs or at least know that this option is available. At the same time, wealth advisors may have a fiduciary duty to insist on the provision of liquidity for a product before they can market it.

In addition, even tradable impact investment products can be perceived as carrying liquidity risk since, as a new product with unfamiliar profile, many asset owners believe they might struggle to find a buyer when they want to sell, being forced to sell at a significant discount to market value.

<sup>4</sup> Source: www.investopedia.com/ terms/r/risk

<sup>5</sup> See The Blue Sweater, Novogratz, for a more developed thesis on the importance of patient capital to impact investing.

### Unquantifiable risk

66 Risk is a function of understanding, and there is a black box when it comes to impact investing. 99

Financial advisor

The economist Frank Knight defined risk as 'quantifiable'. In other words, risk is something that can be measured (historical standard deviation of returns, or volatility, being the most common measurement approach used in the stock market). When asset owners consider an investment product, they will look at a variety of datapoints, such as historical performance (of both product and team), regulation, current and forecast events and human behaviour in order to estimate (sometimes accurately, sometime very crudely) how an investment will perform over time. What an asset owner

cannot quantify, however, is the probability of risk factors occurring which they do not necessarily know are relevant or even exist. We call this 'unquantifiable risk'.

While all investments carry risk, unquantifiable risk applies to situations in which the world is not well-charted. Since impact investment is not yet a mainstream strategy – in terms of its investment products and investment teams – asset owners can find quantifying the level and type of risk involved particularly challenging.

Unquantifiable risk is of particular concern to wealth advisors – the gatekeepers to a wide range of institutional and high net worth investors – who, bound by fiduciary responsibilities, are typically uncomfortable recommending a product that they struggle (and are not necessarily incentivised) to situate alongside more traditional investment opportunities.

#### Transaction cost risk

66 It's a struggle to see more institutional investors entering this space, when the ticket size is so small. 99

Pension fund

Each investment an asset owner makes usually incurs transaction costs (the time and money spent on due diligence, deal structuring and ongoing monitoring of the asset), and the smaller the transaction the

greater the risk that these costs will be out of proportion with potential returns and therefore prohibit investment. We call this Transaction cost risk. Furthermore, even if an asset owner's average investment size can be accommodated by a product, many asset owners will have concerns if their investment represents too significant a percentage of the product's investor base, since the presence of experienced co-investors provides additional due diligence assurance, as well as cost-sharing if performance is poor and the investors need to 'step in'.

### Impact risk

66 Impact risk is particularly real for those whose existence depends on achieving targeted societal outcomes. 99

Foundation

As with financial analysis, understanding the impact risk of an investment is as important as understanding its potential for impact return. Impact risks can take various forms. For example, there may be a lack of evidence that an intervention will lead to the desired outcome. Even if the intervention is successful, the investment could cause displacement, leading to reduced or no net benefit.

Or, the investment may create positive change for its target beneficiary but a negative change for other stakeholders, which reduces or undermines its impact. In this respect, impact risk is directly linked to reputational risk.

For the asset owner providing concessionary capital, choosing between an impact investment product and another tool to create social outcomes (such as foundations making grants or the government allocating taxpayer money), the impact risk is greater still: the product needs to demonstrate that the investor's foregone financial return will generate equivalent or superior outcomes relative to an alternative approach to achieving the same impact.

Here, we summarise some of the significant performance expectations of a variety of key asset owners, highlighting the risk factors that are therefore of most relevance to each group.

Performance expectation	Relevant risk factor	Own balance sheet
Capital preservation, at a minimum, in either real or nominal terms	Capital risk	Lack of clarity about whether competitive risk-adjusted financial returns are widely achievable has led to a focus on limiting downside.
Minimal 'unknowns': an understanding of risk factors that are relevant to an investment	Unquantifiable risk	'A 'testing the water' attitude can mean a willingness to venture into uncharted territory, providing capital risk is reduced (see above). However, rigorous internal risk, operational and compliance requirements inhibit initial impetus.
Transaction costs in proportion with potential returns	Transaction cost risk	Require sufficiently large capital outlay to justify expenditure on due diligence, structuring and management of impact investments. Preference for cost-sharing with other asset owners.
Sufficiently liquid investments to meet uncertain cash flow demands	Exit risk	Financial institutions investing in debt products are less concerned about liquidity. However, capital requirements (both Basel III and Insolvency II) include investment liquidity considerations, so additional capital may be required for less liquid and un-rated investments.
Impact evidence that is sufficiently robust to justify diversion of funds from other opportunities	Impact risk	Impact performance has to be sufficiently compelling to justify transaction costs (see Transaction cost risk above).

Banks

<sup>6</sup> Investments made by foundations that seek to achieve specific social and/or environmental goals while targeting market-rate financial returns comparable to similar non-mission focused investments.

<sup>7</sup> Investments made by foundations to support charitable activities that involve the potential return of capital within an established time frame. PRIs must meet specific requirements under the federal tax code in order to qualify: a PRI must be primarily for a charitable purpose, must lack any significant investment purpose, and may not be used for electioneering or lobbying.

<sup>8</sup> The obligation to act in the best financial interest of the client.

The level of impact benefit created relative to the level of cost incurred.

	Pension funds	Foundations	Family Offices & HNWI	Retail investors	
		• Mission-Related Investment (MRI) <sup>6</sup>	Multi family offices		
		<ul> <li>Programme Related Investment (PRI)<sup>7</sup></li> </ul>	<ul> <li>High Net Worth Individuals (HNWIs)/Single family offices</li> </ul>		
	Role as conscientious 'steward' of people's pensions means a focus on capital growth and	MRI: Concern about erosion of capital base (ability to generate income for grantmaking) makes capital preservation, at minimum, a priority.	Demonstrated willingness to forgo some financial return for the sake of impact but typically not prepared to absorb capital losses.	Generally wealth is for retirement purposes or for the next generation, making capital	
	makes protection against losses a priority.	<b>PRI:</b> Intention to re-cycle funds to achieve further impact requires (some level of) capital preservation.		preservation, at a minimum, a priority.	
	Many funds rely on external advisors, who are not incentivised (from a liability and fee	MRI: Unfamiliar products imply trustees play a more active role in decision-making, since ability to calculate risk is viewed as core to fiduciary duty <sup>8</sup> (to	For those HNWIs investing directly, willingness to venture into uncharted territory depends on potential for impact 'upside'.	Unfamiliar products are a challenge for Independent Financial Advisors (IFAs)	
 	perspective) to offer products without track record that can not be benchmarked easily within conventional portfolios.	ensure sufficient income and capital growth for future grantmaking activity).  PRI: Willingness to venture into uncharted territory depends on potential for impact 'upside'.	However, many funds rely on external advisors, who are not incentivised (from a liability and fee perspective) to offer products without track record that can not be benchmarked easily within conventional portfolios.	(bandwidth, liability and fee-wise), who want to show clients a product with track record and to benchmark that product within conventional portfolios.	
	Size of institutions and emphasis on financial returns has led many to have strict rules	<i>MRI</i> : Require sufficiently large capital outlay to justify expenditure on due diligence, structuring and management of impact investments.	Willing to tolerate higher transactions costs, providing the cost-benefit ratio* is still superior to a grantmaking approach.	Require transaction costs to be sufficiently low so as to be in proportion to smaller investment.	
	about investment size, % holding within fund products and management fees.	<b>PRI:</b> Willing to tolerate higher transactions costs, providing the cost-benefit ratio* is still superior to a grantmaking approach.			
	Long-term investment strategy means liquidity not a top priority,	MRI: Liquidity not a priority (buy-to-hold investments have a place in these portfolios).	While buy-to-hold investments have a place in these portfolios, flexibility to sell a security can	Uncertain cash flow demands can make liquidity a top priority.	
a	although exit path must be clearly defined.	<b>PRI:</b> Short-term liquidity not a priority but goal of re-cycling capital for further impact does require a defined exit strategy within a reasonable timeframe.	be key requirement for advisors considering whether to invest a client's money.		
	Protecting against (the reputational risk of) poor impact performance often viewed as priority.	Critical that impact performance is sufficiently cost-effective to justify opportunity cost of capital, i.e. to justify diverting funds from grantmaking (PRI) or to diverting funds from existing 'tried and tested' investments that optimise surpluses for grantmaking (MRI).	Impact performance must be sufficiently compelling to justify transaction costs. Advisors will also consider credible impact performance as key to product offering for clients (impact risk therefore linked to reputational risk).	Impact performance must be sufficiently transparent and easy to understand to justify opportunity cost of capital (diverting funds from either grantmaking or traditional investments).	

### 7 ways to de-risk

If these various risk factors are deterring more investors from entering the impact investment market, how can they best be mitigated? What product features can be introduced to 'de-risk' impact investment products?

Through interviews with a wide range of practitioners, we identified 7 key de-risking features.

De-risking feature
Downside protection
Bundling
Liquidity
Bundling
Track record
Placement & distribution
Technical assistance
Impact evidence

#### **DOWNSIDE PROTECTION**

'Downside protection' is broadly defined as a feature that limits the potential financial loss for an investor in the event of poor investment performance. In a classic risk-reward approach, downside protection occurs when issuers establish a capital 'stack' – for example, junior equity might provide the first layer of downside protection, preferred equity or mezzanine debt the second and senior debt the third, representing the top of the capital stack. Each 'layer' is conditioned by the fact that their potential financial returns from the underlying investment are commensurate with the risk they are taking.

There are cases, however, where the financial risk-reward profile of the underlying investment does not lend itself to a capital stack. Perhaps the investment's potential financial return is not sufficient (or perceived to be sufficient) to attract investors to form a lower layer, or perhaps the lower-risk investor needs even more protection than the lower layer(s) can provide. In such cases, it is possible to synthetically build forms of downside protection into the product in order to help accommodate the lower-risk investor, who could otherwise not participate. One version of this is collateralisation, where an asset is pledged as security in the event of poor repayment. Collateral can take the form of specific assets (e.g. real estate), pools of assets (such as mortgage-backed securities), promissory notes or deposit accounts. Other versions include third party guarantees9, the use of impact-first capital to absorb first losses<sup>10</sup>, insurance and tax benefits.

These downside protection mechanisms can prove a particularly relevant and costeffective tool for the impact-first investor, whose prioritisation of impact means that they can 'flex' the financial risk-reward profile of their own investment just enough to attract lower-risk capital that could not otherwise participate. By catalysing a capital stack, the impact-first investor can channel more capital to their target social outcomes, significantly furthering their impact.



Bundled products offer asset owners the opportunity to buy a single product that comprises two or more different underlying investments. A good example of this is a traditional fund structure, which allows an investor to place capital with an intermediary, who spreads the risk across multiple underlying investments. Our definition would go further than this, defining 'bundled' as the deliberate aggregation of product that is sufficiently dissimilar in profile in order to provide diversification. For example, an intermediary could construct a multiasset portfolio with property-backed debt balancing higher-risk equity investments, or with liquid product balancing illiquid. Alternatively, an intermediary could bundle a range of investments that are of the same asset class but create exposure to sufficiently different sectors or geographies.

#### TRACK RECORD

Of all features, track record – both financial and social – is the most inherent, and also the most challenging in the impact investment industry. While there are examples of products that have already built up an impressive track record, a relatively fragmented and small-scale industry will necessarily have a limited track record.

At the same time, there are increasing examples of well-established managers (with strong track records in investing strategies) starting to partner with impact investment experts (either through joint ventures or by bringing the impact analysis skills in-house). There are also cases where existing impact investors, with a track record of delivering one kind of impact investment product, are adding new products to their existing platform, which draw on their core skill set of combining financial and social returns. First-time fund managers (or first-time products) can build credibility with investors by 'bolting on' to an existing platform (benefitting from the experience, networks and 'back-end'), rather than starting from scratch.

While these strategies do not create a track record in its pure sense (since the full team has not worked together before or the manager has not executed against the precise strategy before), the presence of team members who have worked together for a long time, with brand recognition, can provide comfort to some asset owners. Finally, in as young a market as this, the track record and credibility of coinvestors can also help to de-risk an overall investment proposition.

<sup>9</sup> A type of credit enhancement in which a third party agrees to make good in the event that the company or person who has promised to make the payment defaults

<sup>10</sup> For a detailed discussion of this feature, see Catalytic First Loss Capital (GIIN, October 2013)

#### LIQUIDITY

Liquidity (or illiquidity) is a more inherent feature of each asset class, although there are increasingly creative ways that investors are enhancing illiquid products with more liquid features. We define a liquid impact investment as any product that is tradable on a platform, where the platform may be a widely used exchange or a smaller listing that matches buyers with sellers by providing detailed product information (including financial and impact track record, as well as associated risks). Liquidity can be influenced by a range of factors, including the quality and type of legal documentation, the number of trading platforms and market-makers, transaction costs and overall market transparency.

#### **TECHNICAL ASSISTANCE**

Technical assistance can be a de-risker of product performance and can take a variety of forms, including: improving financial controls, upgrading management information systems, training staff, improving corporate governance, financing riskier business development activities (e.g. to test new markets), providing impact assessment training and implementing systems or procedures essential to exit. In some cases, such technical assistance is provided as part of day-to-day investment management (and a higher management fee is often required as a result). However, it is also increasingly separated out and provided through a 'sidecar' vehicle (often funded by grants), which is tailored to the specific needs of the product.

In addition, our research also highlighted an interesting variation of technical assistance provision: the increasing number of impact investment products that are part of a larger investment management platform, where a new product can benefit from an experienced 'headquarters', which provides standardised best practice support, either global or regional (and often crossfertilised), across the platform.

#### **PLACEMENT & DISTRIBUTION**

A product with placement and distribution is backed by an advisor who can communicate and demystify the product to unfamiliar audiences (providing useful comparators, as well as contextualising the product within the asset owner's overall portfolio). The ideal advisor also has a wide distribution network. While there are some specialist advisors emerging, effective placement and distribution can also occur when a product is marketed by a credible, well-known brand name. For larger transactions, as with mainstream markets, a number of advisors or underwriters will need to work together to sell the investment, and potentially take responsibility for managing the ongoing liquidity needs.

#### **IMPACT EVIDENCE**

A product with impact evidence has defined an impact strategy together with its stakeholders and worked collaboratively, using a credible methodology, to track progress against the expectations set. Impact evidence is most robust when the product's method of intervention is well-understood and is supported by a randomised control trial<sup>11</sup> (or other scientific study) that demonstrates the causal link between the investment's outputs and the asset owner's target social outcomes. Since this level of evidence is typically far too costly for earlier-stage impact investments, a credible methodology will combine primary research (such as customer surveys, stakeholder feedback forums and qualitative interviews/case studies) with reasonable efforts to analyse additionality (that the positive change would not have occurred anyway). Products with strong impact evidence also demonstrate an understanding of their costs to deliver the target outcomes, which can be benchmarked against other comparable approaches. This cost-effectiveness analysis is particularly important for the impact-first investor, who wants their foregone financial return to address a social issue as efficiently as possible.

Finally, a product with strong impact evidence focuses not just on its target outcomes but also on its wider stakeholder impacts, in order to spot and manage any negative unintended consequences or externalities and, ideally, turn these into value creation opportunities. In this respect, lower-risk impact investment products overlap with those other responsible and sustainable investment products that deeply integrate Environmental, Social and Governance factors (ESG) into their investment management.

<sup>11</sup> A study design that randomly assigns participants into an experimental group or a control group. As the study is conducted, the only expected difference between the control and experimental groups in a randomized controlled trial (RCT) is the outcome variable being studied.

### De-risking catalogue

Taking an empirical approach, our research considered a wide variety of impact investment products that are employing, or starting to employ, these de-risking features.

We have selected 20 products, chosen for their various combinations of features. Drawn from around the world and across asset classes, this 'catalogue' provides real world examples of de-risking features at-work.

The following case studies should not be used as recommendations for an Impact Investment portfolio, but rather serve as a guide to the breadth of opportunities that exist in the sector.

Cash UK Ecology Building Society's Foundations Share Account  Cash USA Hope Credit Union  Cash USA Southern Bancorp Depository Institution  Debt USA California FreshWorks Fund – Senior debt  Debt USA Calvert Foundation Community Investment Notes  Debt USA Community Capital Management CRA Qualified Investment Fund  Debt Global Finethic  Debt Global Gates Global Health Investment Fund – Senior tranche  Debt UK Golden Lane Housing Bond  Debt USA Habitat for Humanity's FlexCAP Notes  Debt India IFMR Multi Originator Securitisation (Mosec™)  Debt Asia Microfinance Initiative for Asia Debt Fund – Senior debt  Debt USA New York City Acquisition Fund – Senior debt  Debt UK Scope Bond  Debt UK Threadneedle UK Social Bond Fund  Public Equities UK Good Energy Transferable Shares  Private Equity Africa African Agriculture Capital Fund – Senior tranche  Social Impact Bond Australia Westbac Social Benefit Bond – Senior tranche	Asset Class	Geog of Impact	Example Product
Cash USA Southern Bancorp Depository Institution  Debt USA California FreshWorks Fund – Senior debt  Debt USA Calvert Foundation Community Investment Notes  Debt USA Community Capital Management CRA Qualified Investment Fund  Debt Global Finethic  Debt Global Gates Global Health Investment Fund – Senior tranche  Debt UK Golden Lane Housing Bond  Debt USA Habitat for Humanity's FlexCAP Notes  Debt India IFMR Multi Originator Securitisation (Mosec <sup>TM</sup> )  Debt Asia Microfinance Initiative for Asia Debt Fund – Senior debt  Debt USA New York City Acquisition Fund – Senior debt  Debt UK Scope Bond  Debt UK Good Energy Transferable Shares  Public Equities UK Triodos Renewables Ordinary Shares  Private Equity Africa African Agriculture Capital Fund – Senior tranche  Social Impact Bond USA Social Finance NY State Workforce Re-entry 2013 LLC – A-1 tranche	Cash	UK	Ecology Building Society's Foundations Share Account
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Debt       USA       Calvert Foundation Community Investment Notes         Debt       USA       Community Capital Management CRA Qualified Investment Fund         Debt       Global       Finethic         Debt       Global       Gates Global Health Investment Fund – Senior tranche         Debt       UK       Golden Lane Housing Bond         Debt       USA       Habitat for Humanity's FlexCAP Notes         Debt       India       IFMR Multi Originator Securitisation (Mosec™)         Debt       Asia       Microfinance Initiative for Asia Debt Fund – Senior debt         Debt       USA       New York City Acquisition Fund – Senior debt         Debt       UK       Scope Bond         Debt       UK       Threadneedle UK Social Bond Fund         Public Equities       UK       Triodos Renewables Ordinary Shares         Public Equities       UK       Triodos Renewables Ordinary Shares         Private Equity       Africa       African Agriculture Capital Fund – Senior tranche         Social Impact Bond       USA       Social Finance NY State Workforce Re-entry         2013 LLC – A-1 tranche	Cash	USA	Southern Bancorp Depository Institution
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Debt       Qualified Investment Fund         Debt       Global       Finethic         Debt       Global       Gates Global Health Investment Fund – Senior tranche         Debt       UK       Golden Lane Housing Bond         Debt       USA       Habitat for Humanity's FlexCAP Notes         Debt       India       IFMR Multi Originator Securitisation (Mosec™)         Debt       Asia       Microfinance Initiative for Asia Debt Fund – Senior debt         Debt       USA       New York City Acquisition Fund – Senior debt         Debt       UK       Scope Bond         Debt       UK       Threadneedle UK Social Bond Fund         Public Equities       UK       Good Energy Transferable Shares         Public Equities       UK       Triodos Renewables Ordinary Shares         Private Equity       Africa       African Agriculture Capital Fund – Senior tranche         Social Impact Bond       USA       Social Finance NY State Workforce Re-entry 2013 LLC – A-1 tranche	Debt	USA	Calvert Foundation Community Investment Notes
Debt Global Gates Global Health Investment Fund – Senior tranche  Debt UK Golden Lane Housing Bond  Debt USA Habitat for Humanity's FlexCAP Notes  Debt India IFMR Multi Originator Securitisation (Mosec™)  Debt Asia Microfinance Initiative for Asia Debt Fund – Senior debt  Debt USA New York City Acquisition Fund – Senior debt  Debt UK Scope Bond  Debt UK Threadneedle UK Social Bond Fund  Public Equities UK Good Energy Transferable Shares  Public Equities UK Triodos Renewables Ordinary Shares  Private Equity Africa African Agriculture Capital Fund – Senior tranche  Social Impact Bond USA Social Finance NY State Workforce Re-entry 2013 LLC – A-1 tranche	Debt	USA	
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Debt       USA       Habitat for Humanity's FlexCAP Notes         Debt       India       IFMR Multi Originator Securitisation (Mosec™)         Debt       Asia       Microfinance Initiative for Asia Debt Fund – Senior debt         Debt       USA       New York City Acquisition Fund – Senior debt         Debt       UK       Scope Bond         Debt       UK       Threadneedle UK Social Bond Fund         Public Equities       UK       Good Energy Transferable Shares         Public Equities       UK       Triodos Renewables Ordinary Shares         Private Equity       Africa       African Agriculture Capital Fund – Senior tranche         Social Impact Bond       USA       Social Finance NY State Workforce Re-entry 2013 LLC – A-1 tranche	Debt	Global	Gates Global Health Investment Fund – Senior tranche
Debt       India       IFMR Multi Originator Securitisation (Mosec™)         Debt       Asia       Microfinance Initiative for Asia Debt Fund – Senior debt         Debt       USA       New York City Acquisition Fund – Senior debt         Debt       UK       Scope Bond         Debt       UK       Threadneedle UK Social Bond Fund         Public Equities       UK       Good Energy Transferable Shares         Public Equities       UK       Triodos Renewables Ordinary Shares         Private Equity       Africa       African Agriculture Capital Fund – Senior tranche         Social Impact Bond       USA       Social Finance NY State Workforce Re-entry 2013 LLC – A-1 tranche	Debt	UK	Golden Lane Housing Bond
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Debt UK Scope Bond  Debt UK Threadneedle UK Social Bond Fund  Public Equities UK Good Energy Transferable Shares  Public Equities UK Triodos Renewables Ordinary Shares  Private Equity Africa African Agriculture Capital Fund – Senior tranche  Social Impact Bond USA Social Finance NY State Workforce Re-entry 2013 LLC – A-1 tranche	Debt	India	IFMR Multi Originator Securitisation (Mosec™)
Debt UK Scope Bond  Debt UK Threadneedle UK Social Bond Fund  Public Equities UK Good Energy Transferable Shares  Public Equities UK Triodos Renewables Ordinary Shares  Private Equity Africa African Agriculture Capital Fund – Senior tranche  Social Impact Bond USA Social Finance NY State Workforce Re-entry 2013 LLC – A-1 tranche	Debt	Asia	Microfinance Initiative for Asia Debt Fund – Senior debt
Debt UK Threadneedle UK Social Bond Fund  Public Equities UK Good Energy Transferable Shares  Public Equities UK Triodos Renewables Ordinary Shares  Private Equity Africa African Agriculture Capital Fund – Senior tranche  Social Impact Bond USA Social Finance NY State Workforce Re-entry 2013 LLC – A-1 tranche	Debt	USA	New York City Acquisition Fund – Senior debt
Public Equities UK Good Energy Transferable Shares  Public Equities UK Triodos Renewables Ordinary Shares  Private Equity Africa African Agriculture Capital Fund – Senior tranche  Social Impact Bond USA Social Finance NY State Workforce Re-entry 2013 LLC – A-1 tranche	Debt	UK	Scope Bond
Public Equities UK Triodos Renewables Ordinary Shares  Private Equity Africa African Agriculture Capital Fund – Senior tranche  Social Impact Bond USA Social Finance NY State Workforce Re-entry 2013 LLC – A-1 tranche	Debt	UK	Threadneedle UK Social Bond Fund
Private Equity Africa African Agriculture Capital Fund – Senior tranche  Social Impact Bond USA Social Finance NY State Workforce Re-entry 2013 LLC – A-1 tranche	Public Equities	UK	Good Energy Transferable Shares
Social Impact Bond USA Social Finance NY State Workforce Re-entry 2013 LLC – A-1 tranche	Public Equities	UK	Triodos Renewables Ordinary Shares
2013 LLC – A-1 tranche	Private Equity	Africa	African Agriculture Capital Fund – Senior tranche
Social Impact Bond Australia Westpac Social Benefit Bond – Senior tranche	Social Impact Bond	USA	
	Social Impact Bond	Australia	Westpac Social Benefit Bond – Senior tranche

Annualised Return Target	Downside Protection	Bundling	Track Record	Liquidity	Technical Assistance	Placement & Distribution	Impact Evidence
1% AER/Gross p.a.							0
N/A							0
N/A							0
ISDA° mid-market swap rate plus 225-275 bps to investors	0		0			•	0
0-3% to investors	0			0			0
4.65% annualized since inception (6/30/99) for CRA investor shares	0						0
4-6% net to investors			0	0		•	0
7%+ net return to the fund	0		0				0
4% to investors			0	0			
3.0-4.25% to investors	0						0
N/A	0		0				0
4% to investors	0						0
3% to investors	0		0				
2% to investors							
In line with a UK corporate bond index <sup>12</sup>			0				
N/A							
9-10% to investors				0			
15% annual gross compounded return	0		0				
Up to 12.5% dependent on social outcomes	0						
Up to 10% dependent on social outcomes							

Key		0				
Downside Protection	100% protection of principal	Some features that provide partial principal loss protection				
Track Record	Track record of product and product manager > 10 years	Track record of product and/or manager 5-10 years				
Liquidity	On-demand liquidity, typically through established exchange	Featured on a marketplace that connects buyers and sellers on a 'matched bargain' basis, or product provides some liquidity through allowing redemptions				
Bundled	Bundled					
Placement and Distribution	Wide placement and distribution by credible brand name					
Technical Assistance	Technical assistance facility provided alongside investment product					
Impact Evidence	Credible assessment methodology, plus 3rd party verification or objective measurement of outcomes	Credible assessment methodology				

### **Recommendations**

How can we encourage the use of these product features to mitigate risk?

Below we summarise the 'de-risking toolkit' for product developers, followed by recommendations for how asset owners, government and advisors can help

accelerate the adoption of these de-risking features in the market.

With each recommendation, we provide a real world example, where steps are already being taken, that may provide inspiration.

### Recommendations for Product Developers: 'The De-risking Toolkit'

#### Risk factor

**CAPITAL RISK** 

### De-risking product feature(s)

#### **DOWNSIDE PROTECTION**

- Collateralisation
- First loss / Guarantees
- Insurance

#### **BUNDLING**

- Diversification through a multi-asset portfolio
- Diversification through a range of investments that are of the same asset class but create exposure to sufficiently diverse sectors or geographies

#### Example

Habitat for Humanity International's bond product, FlexCAP, uses both a cash reserve and a guarantee mechanism to lower risk for a range of investors, including pension funds, insurance companies and banks. In addition, FlexCAP's notes are secured by a collateral assignment of general obligation notes from Habitat affiliates.

#### Example

Calvert Foundation's Community Investment Notes support a diversified portfolio of nearly 150 organizations in the U.S. and around the world in a wide range of impact sectors including international microfinance, U.S. community development, affordable housing, social enterprise, and fair trade.

TRANSACTION COST RISK

#### **LIQUIDITY**

- Listed on a widely used exchange
- Listed on a secondary market that matches buyers with sellers
- Documentation that facilitates easy ownership transfer
- Larger deal size (see also Bundling)

#### Example

The disability charity Scope has issued a bond programme, which is listed and trades on the Euro MTF market in Luxembourg offering daily liquidity, while also being listed on the UK's Social Stock Exchange. It should be noted, however, that its current small scale inhibits liquidity.

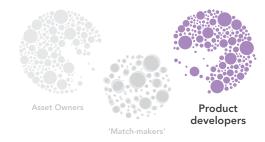
#### **EXIT RISK**

#### **BUNDLING**

- Scale through a multi-asset portfolio
- Scale through a range of investments that are of the same asset class but create exposure to sufficiently diverse sectors or geographies

#### Example

Finethic Microfinance S.C.A., SICAV-SIF microfinance sub-fund is a microfinance investment vehicle (MIV) that bundles a wide range of loans diversified by country, region, institution, and investment size. It was created in 2006 with the institutional investor in mind, and is currently \$161M in size.



#### Risk factor

### De-risking product feature(s)

#### TRACK RECORD

- 'Bolt-ons' to an existing platform
- Credible co-investors
- If a new team, then a relevant combination of experiences; if a new product, then sufficiently similar characteristics to conventional products

#### Example

The UK Social Bond Fund has been set up by Big Issue Invest, bringing social impact expertise, in partnership with Threadneedle, which brings a strong track record in investing as the UK's 4th largest retail fund manager.

#### **UNQUANTIFIABLE RISK**

#### **PLACEMENT & DISTRIBUTION**

- Inclusion on advisory platforms
- Backing by credible brand name with wide networks, e.g. large banks

#### Example

Westpac's Social Benefit Bond, focused on reducing the number of children entering the foster care system, was effectively arranged and placed by two leading Australian banks, Westpac and Commonwealth.

#### **TECHNICAL ASSISTANCE**

- 'Smart subsidy' vehicles
- Best practice 'cross-fertilisation' through multi-fund platform

#### Example

The United States Agency for International Development (USAID) has contributed a \$1.5m grant to fund a Technical Assistance facility that sits alongside the African Agicultural Capital Fund.

#### **IMPACT EVIDENCE**

- Clear impact strategy and credible assessment methodology
- comparable options

• Cost-effectiveness of product relative to

#### Example

Golden Lane Housing's bond supports specialized housing to disabled populations. The organization measures its impact on the people who have moved into its housing through a progression tool based on Mencap's 'What Matters to Me' framework that allows it to report on the long-term outcomes that the move has made in terms of quality of life and independence of the tenants. It also considers financial impact – identifying the cost to the public purse of moving into a property purchased with bond monies versus alternative housing.

**IMPACT RISK** 

#### Recommendations for Asset Owners

#### Risk factor

### De-risking product feature(s)

#### **DOWNSIDE PROTECTION**

Multi-layer investing. In addition to catalysing a 'capital stack' for third party investors, we encourage asset owners to consider using their grant or programme-related funding to provide downside protection for their own endowment allocation, which can then invest in a more senior tranche of the same project. In this scenario, the risk to the asset owner may be no more than if it had used only grant funding to support the initiative but it can allocate a far larger amount of capital to achieving its target social outcomes. For the foundation 'arms' of banks and other corporates, this may also be a way to attract commercial funds from the main corpus. This shift from 'two pocket' thinking to a thoughtful and strategic application of an asset owner's entire capital base is proving a smart way to leverage impact.

Asset owners should also request that product developers consider downside protection for individual elements of the product, for example, factoring in the cost of insurance products to mitigate political risk or currency risk associated with frontier markets.

#### Example

Civic.org (a US-based school facilities developer working with underserved communities) uses grant capital to provide credit enhancement for Civic's charter school capital projects. For example, for the Democracy Prep Charter School, Civic used a USD \$300,000 grant to provide first loss protection for its additional ~USD \$1.4m equity investment.

#### Example

There are specialised intermediaries emerging, such as DeRisk (the first insurance marketing agent to be authorized by the Multilateral Investment Guarantee Agency), to help private impact investors take advantage of the downside protection mechanisms offered by the World Bank and other public bodies.

### CAPITAL RISK

#### **BUNDLING**

**Portfolio construction.** Until there is a wider choice of well-diversified investment products, we encourage asset owners to construct bundled portfolios with products that provide diversified financial and impact exposure.

#### Example

The KL Felicitas Foundation (KLF) now has 85% of its asset base allocated to impact, diversified across all asset classes and a wide range of societal outcomes. In order to achieve index-competitive, risk-adjusted returns, KLF has made a particular effort to avoid overexposure to any particular theme, sector, manager or company – sometimes even allocating to cash, cash equivalents or short-term debt when the desired exposures could not be matched with acceptable impact investments.

#### **BUNDLING**

Request for proposals. To encourage bundling, asset owners (either individually or in groups) should challenge product developers to bring opportunities forward that match the investment allocations the asset owners are prepared to commit. If asset owners are prepared to issue Requests for Proposals (RfPs) that have a relatively long development timeline (for example, two years), this will also significantly increase the likelihood of matching, as product developers will have sufficient time to understand the asset owners' requirements and build in the appropriate de-risking features to their product.

#### Example

In 2013, five local UK government pension funds published an expression of interest advert in the Financial Times, stating that they were looking for opportunities that satisfy both financial and societal needs 'to challenge asset managers to bring opportunities forward on a sufficient scale to match the investment allocations pension funds are prepared to commit.'

http://blueandgreentomorrow.com/2013/05/24/uk-pension-funds-to-look-at-social-impact-investment

TRANSACTION COST RISK

#### Risk factor

### De-risking product feature(s)

#### TRACK RECORD

Compare like-for-like. Even if a product is new, it may have similar characteristics to other, more mainstream products. For example, some impact investment products have transparent cash flow profiles and government as the ultimate creditor. While these products may not have formal credit ratings, if publicly rated entities stand behind the cash flows, this helps to support the credit analysis. The growth of 'use of proceeds' bonds, most specifically the World Bank Green Bonds, is helping attract investors to support high impact outcomes from specific projects, while enjoying the support of the umbrella credit rating of the issuing entity.

#### Example

The International Finance Facility for Immunisation (IFFIm) uses long-term pledges from donor governments to help market 'vaccine bonds' in the capital markets, making large volumes of funds immediately available for the Global Alliance for Vaccines and Immunisation (GAVI) programmes. With the World Bank as its treasury manager, the bonds hold an AA rating, allowing IFFIm to raise more than US\$ 4.5 billion to date from both institutional and individual investors seeking a market-rate financial return alongside social impact.

#### **UNQUANTIFIABLE RISK**

#### **TECHNICAL ASSISTANCE**

Partner & package. We encourage complementary asset owners (such as an impact investor and enterprise-oriented philanthropist) to partner in order to provide a package of support, such as a sidecar grant facility alongside investment. By distinguishing between traditional investment management costs and those additional technical assistance costs particular to impact investment, asset owners can break down murky (often high) management fees into sensible investment management costs and smart strategic grants. Ideally this disaggregation will also help the asset owner observe a reduction in technical assistance requirements as a product (and its surrounding market) matures.

#### Example

In 2011, the Grassroots Business Fund (GBF) successfully closed a USD\$49m private investment fund alongside an additional USD\$11.5m in grants from donors to benefit the non-profit arm of GBF, which has been set up to provide business advisory services to clients in the fund, with a particular focus on enhancing financial and strategic planning, corporate governance, human resource management, marketing, supply chain management, and management information systems (MIS). While some asset owners chose to either invest or donate, others, such as the Netherlands Development Finance Company (FMO) both invested in the fund and provided a grant to the non-profit for business advisory services.

#### **IMPACT EVIDENCE**

Value for money. We encourage asset owners to evidence not just the impact of their allocations but the cost-effectiveness of their impact, relative to comparable options. For example, many asset owners (such as large banks) already donate substantial sums of money to charities and local communities and also lend for impact. However, these approaches are not always 'joined up' as part of an overall impact strategy that looks to optimise cost-effectiveness of impact. We encourage, indeed challenge, asset owners to take steps to evidence the cost-effectiveness of all aspects of their giving and social investing in order to develop a coherent optimal approach. This recommendation may also prompt asset owners to consider the 'multi-layering' recommendation described above.

#### Example

Acumen Fund's Best Available Charitable Option (BACO) methodology is a practical approach for estimating the cost-effectiveness of comparable (and available) approaches for addressing a specific social issue. The output of the methodology, the BACO ratio, compares the net cost per unit of social impact of a given approach relative to the best available alternative. Put another way, BACO answers the question: 'For each dollar invested, how much social output will a given option generate over its life-cycle relative to the best available charitable option?' For any impact investor or grantmaker who believes that the optimal approach for solving a specific social or environmental issue is that which has the lowest net cost per unit of social impact, the BACO methodology provides a quantitative estimate of whether a proposed investment or grant opportunity will meet their objective.

**IMPACT RISK** 

#### Recommendations for 'Match-makers'

#### Risk factor

### De-risking product feature(s)

#### **DOWNSIDE PROTECTION**

Government as a catalyst. There are increasing examples from around the world that the government is well-positioned to bring stakeholders together and provide entrepreneurial, catalytic first loss capital or guarantees, either alone or sitting alongside philanthropy. In addition to guarantee schemes for cash and debt products, we particularly encourage more governments to catalyse the growth of impact equity markets, by providing first loss funding at either the fund- or fund-of-fund level.

Governments can also provide downside protection through tax schemes. While tax incentives are often used to enhance upside (such as capital gains relief), they can also protect downside, entitling investors to tax relief in the event of loss. For example, the UK's Enterprise Investment Scheme (EIS) allows for capital loss on EIS shares to be set against income in the year the loss arises. For a high tax rate payer this equates to 35% value of the EIS shares. Combined with income tax relief, the investor has a downside loss protection of 65p in the £1 invested. The introduction of such a scheme for impact investments more broadly would represent a compelling adaptation of this existing scheme.

As well as participating directly in capital stacks, governments can play a key role in clarifying the regulatory considerations when providing downside protection. This will enable trustees of foundations to allocate with confidence, rather than concern over conflict with fiduciary duty.

#### Example

Governments can play a catalytic role at a local, regional, national and even international level. For example, at an international level, USAID has a partnership with Acumen to provide a 50% loan guarantee (pari-passu, not first loss) to local banks to lend to Acumen investees. With this downside protection, local banks become engaged with high-impact enterprises, providing crucial working capital to enterprises otherwise perceived as too risky, while USAID's risk-share frees up some of Acumen's own capital to take higher risk equity and equity-like investments elsewhere. www.acumen.org

#### Example

In 2012, the medical research charity RAFT span out a for-profit subsidiary to develop a potentially game-changing new health product called Smart Matrix Ltd., aimed at treating full thickness skin injuries (e.g. wounds). RAFT was the first charity to gain permission from the Charitable Commission to use the UK Government-backed Enterprise Investment Scheme (EIS) to spin out a for-profit subsidiary, lowering the investment risk of an early-stage venture and enabling Smart Matrix Ltd. to close its first investment round www.smartmatrix.co.uk

#### Example

The UK Government's Cabinet Office has worked with various organisations, including legal firms, to create guidance to make it cheaper and easier to set up capital stacks (so-called 'co-mingling' structures), and to provide information for trustees presented with a co-mingling opportunity, particularly with a view to clarifying how capital stacks need not conflict with fiduciary duty. www.gov.uk/government/publications/investing-charitable-funds

# CAPITAL RISK

#### LIQUIDITY

#### Secondary markets; liquidity 'back-stops'.

The presence of a vibrant secondary market for impact investments would provide comfort to investors that they could sell a security, even though they may be unlikely to exercise the right. In order to catalyse the growth of secondary markets, we encourage governments to work with intermediaries to help develop innovative liquidity back-stop guarantee schemes, as well as encouraging more market-makers to come forward. Issuers seeking larger amounts can consider using multiple underwriters, who can work together to both share risk and be prepared to invest in developing the market.

#### Example

Ethex offers a not-for-profit brokering service in the trading of shares in ethical businesses. providing its members with information about suitable investment opportunities, as well as a platform to build a personal portfolio of shares and bonds. The initiative lists each opportunity with detailed information (including financial track record and associated risks, as well as social impact performance), bringing greater transparency to impact investment products and encouraging greater liquidity through a secondary marketplace. www.ethex.org.uk

**EXIT RISK** 

#### Risk factor

### De-risking product feature(s)

#### TRACK RECORD

Specialise and collaborate. Specialist knowledge of the impact investment market will enable advisors to identify products with track record more easily, as well as to situate newer products alongside comparable opportunities in clients' portfolios, which will go a long way to helping mitigate perceived risk factors. While there are increasing specialist teams on the ESG front, the group of impact investment specialist advisors remains small. With bigger financial firms interested but often unmoved by the slivers of demand they observe, and with specialists often better poised to handle these needs, there may be an opportunity to create 'win-win' commercial arrangements between big institutions and specialists.

#### Example

Imprint, a registered investment advisor exclusively focused on impact investing, often works in partnership with a client's traditional advisor to design impact investment platforms across asset classes and issue areas. For example, Imprint was approached by a family with a broad interest in impact investing and a specific geographic focus in Baltimore. Working side-byside with the individual's existing wealth manager, Imprint weaved both market rate, mission-related investments into the client's portfolio and developed a targeted Baltimore investment strategy. www.imprintcap.com

Another specialist young firm in the UK, Worthstone, is seeking to distribute impact investments to the community and has been actively working to educate, raise awareness and understand the necessary steps to uptake in this market segment. www.worthstone.co.uk

#### **UNQUANTIFIABLE RISK**

#### PLACEMENT AND DISTRIBUTION

Placement platforms. We encourage governments, in combination with philanthropists and social investors, to catalyse private placement platforms for the sector. These can showcase a wide range of products, as well as provide a 'pre-screening' service, which will help de-mystify impact investments and better allow investors to compare and benchmark. Big Society Capital in the UK (and similar models in countries like Australia and the US) are well-positioned to provide support to these infrastructure developments.

### Example

In Canada, SVX, led by the MaRS Centre for Impact Investing in Toronto and supported by the Government of Ontario, has been set up as a private investment platform to connect impact ventures, funds and investors. In Asia, the Impact Investment Exchange (Asia) (IIX) has launched Asia's first private placement platform dedicated to connecting sophisticated Impact Investors with a select group of pre-screened social enterprises. Among others, this is supported by the Singapore Economic Development Board, a Singapore government agency. www.asiaiix.com; www.impactinvesting.marsdd.com

#### **TECHNICAL ASSISTANCE**

Investment-readiness. Governments, as well as philanthropists, are well-positioned to provide technical assistance funding – both for frontline enterprises and for impact investment intermediaries such as fund managers. To help address investor concerns about the availability of suitable investment opportunities in a nascent market, the government is particularly well-positioned to provide technical assistance pre-investment (otherwise known as 'investment-readiness funding').

#### Example

The UK government's Department for International Development (DFID) has launched a £75m Impact Fund to invest in promising impact investment intermediaries, backing businesses targeting low-income populations in sub-Saharan Africa and South Asia. Alongside, DFID have also funded a £7.5m technical assistance facility, designed to support investee companies in which the DFID Impact Fund managers will deploy capital. The facility supports transitional companies in need of 'the kind of support that goes beyond the scope of traditional investor-investee relationships' and funding is available both pre- and post-investment. www.cdcgroup.com/dfid-impact-fund

### **Concluding remarks**

This report has sought to clarify the risk factors most especially associated with impact investment and to provide a de-risking toolkit for mitigating them. In doing so, we in no way recommend that de-risked products should be introduced at the expense of higher risk ones – this is about broadening capital flows.

We do, however, hope that this toolkit sparks a practical dialogue between asset owners and product developers, so that investors previously deterred from the market by risk can participate and impact-driven organisations can access the capital they urgently need. Through a range of examples, we also hope to have provided a glimpse of the powerful role that government and advisors can play to de-risk the industry and match supply with demand.

Finally, through the many case studies provided here, which showcase innovative de-risking efforts at-work around the world, we hope this report highlights the importance of drawing on our global collective learning as we seek to grow the market.

### Methodology

This report was created after original interviews with a wide range of sector participants, as well as an extensive review of existing literature on impact investment. It reflects more than 70 interviews conducted with a range of product developers, advisors and asset owners about their experiences with impact investment. The interviews focused on identifying key risk factors especially associated with impact investments, as well as relevant mitigation strategies. The interviews were subsequently translated into a 'de-risking toolkit' aimed at product developers, along with recommendations for how asset owners, government and advisors can help accelerate the adoption of de-risking features in the market.

The report takes an empirical approach by providing a catalogue of 20 real-world case studies that provide concrete examples

of de-risking features at-work. All cases selected are from existing investment products (with some much newer than others) and were chosen for their various combinations of asset class, de-risking features and impact. The Appendix to the report provides detailed case studies for each of the products described in the Catalogue. In each asset class, there are other compelling case studies that have not been covered and the authors do not seek to make investment recommendations through this report; rather they wish to illustrate the range and breadth that is emerging in the sector.

This paper contains general information only. Nothing in this paper constitutes investment advice. You should consult a suitably qualified financial services or legal expert on any specific issues or matters.

# Appendix – catalogue of product

### Ecology Building Society's Foundations Share Account

Liquid savings account to support green properties

		Cash Deposits	Debt	Public Eq	luity	Private Equity	Social Impact Bond			
De-risking Feature	Downside Protection	organization that offers so properties and projects the	nat respect the environme	nt.	De-risked Product Features  Downside protection: The account is covered by the Financial					
	Placement & Distribution	of savings accounts, inclu Account. All savers in the become members of the	Services Compensation Scheme. An eligible shareholder is entitled to claim up to £85,000. The Society maintains promise to pay no less than 1.00% gross on the account mbers of the Society and (subject to							
	Bundled Product	society. Its activities prom	itted to building a greener note:		Placement & Distribution: The account is available directly from the Society and can be accessed through Ethex  Liquidity: Deposits are liquid and can be withdrawn without notice or penalty					
	Technical Assistance	The saving of non-renew resources     The growth of a sustainal	vable energy or other scard	ce	Impact Evidence: Environmental impact is a core part of the lending decision and integrated into pricing structure through interest rate discounts based on energy efficiency. Evidence of energy efficiency standards achieved is collect through this process, along with other environmental feature of projects. Case studies are used to identify contribution to wider social and environmental benefits and evidence of additionality. A high level of member feedback is achieved through the Society's Annual General Meeting, member surveys and online engagement (blogs and social media), as well as frequent two-way correspondence.					
	Liquidity		lding practices, ways of livi ave a low ecological impac							
	Impact Evidence		5 erest rate 1.00% AER/Gross	p.a.						
	Track Record	(0.80% Net p.a.)			Track Record: Since 1981, it has successfully made loans to over 2,000 projects.					

### Hope Credit Union

Liquid cash deposits to support U.S. community development

		Cash Deposits	Debt	Public Equity	Private Ec	luity	Social Impact Bond
	Downside Protection	Description: Hope Credit I that helps low- and mode a better future. Its mission	De-risked Product Features  Downside Protection: Federally-				
	Placement & Distribution	lives in economically distr Tennessee, and Louisiana)	essed areas of the Mid Sout ).	th (Arkansas, Mississippi,		insured by the Administration	e National Credit Union n
	Distribution	HOPE has a range of federally-insured deposit products including deposits, money market accounts, savings accounts, IRA accounts, jumbo rates, CDs, and High					oosits are liquid
ature	Bundled Product	Impact CDs. High Impact Builder CDs, offer below n resources in specific progr	Track Record: Hope Credit Union has a 19 year track record in community development banking				
De-risking Feature	Technical Assistance	Impact: Hope aims to stre in financing and economi distressed areas in the Mid					
De-	Liquidity					monitor and report on the organization's impact. Through publicly available resources and	
	Impact Evidence					environments the outcomes	eys, HOPE measures al conditions and s it creates for credit ers. Key performance
	Track Record						lude # of consumer, d small business loans ber-owners.

Community deposit program at established US rural development bank

		Cash Deposits	Debt	Public Equit	T.y	Private Equity	Social Impact Bond		
	Downside Protection		ncorp is the third largest U.S. It was founded in 198 a and the Winthrop Rockef		De-risked Product Features  Liquidity: Deposit accounts and CDs are liquid				
	Placement & Distribution	Foundation announced a economic decline in rural of investment in people, j	n initiative to end decades Arkansas by creating new obs, business and property	of trends y.	Downside Protection: All deposits are FDIC-insured  Track Record: Southern has a 25+ year successful track record in rural development banking				
nre	Bundled Product		of companies includes a CE DFI non-profit organization sissippi.						
De-risking Feature	Technical Assistance	or Community Deposit Co	zes deposits through accor ertificates, which help it acl pans to people, businesses communities it serves.	hieve	Impact Evidence: Southern is developing a social metric program that will evaluate and help optimize progress towards its three goals focused on poverty, employment, and education. In 2011, it identified key metrics and				
De-ri	Liquidity	Impact: Southern has orig primarily to individuals ar	ginated over \$3bn in loans nd organizations in some o	ated over \$3bn in loans – organizations in some of the		baselines for these goals, and reports on key performance indicators including asset purchases facilitated by IDA accounts, and # of individuals receiving credit counselling.			
	Impact Evidence	its communities: reducing	t has three 20-year goals fo g the gap in a) poverty rate educational attainment be ages by 50%	e, b)					
	Track Record	county and national aven	ages by 50 %.						

### California FreshWorks Fund – Senior Debt

Senior debt in public-private partnership loan fund to support healthy foods

		Cash Deposits	Debt	Public Equity		Private Equity	Social Impact Bond		
	Downside Protection	public-private partnership stores and other forms of t	FreshWorks Fund (CAFWF) loan fund which finances g fresh food retail and distribu s throughout California. The	De-risked Product Features  Downside Protection: The loan fund is composed of \$100M in senior debt, \$25M in sub-debt provided by mission-driven investors, including Calvert Foundation, NCB Capital Impact, and the California Endowment (TCE), and \$7.5M in first-loss capital in the form of grants from J.P. Morgan Chase Foundation, TCE, and the CDFI					
	Placement & Distribution	provides grants on a limit The fund was icreated in Endowment, NCB Capital	sed basis and for targeted a partnership with The Califo Impact, J.P. Morgan Chase ry and government partne						
F	Bundled Product	Impact: The fund's impac  1. Increase access to health outcomes	t is three-fold: thy food as a means to imp	rove	Fund. In addition, lenders are secured by an assignment of the collateral securing the underlying loans from FreshWorks Fund.  Placement & Distribution: Deal structuring and syndication of senior debt led by J.P.Morgan Chase.  Track Record: NCB Capital Impact has an established track record of healthy foods lending in California. Furthermore, NCBCI partners with Emerging				
	Technical Assistance		oment that supports healtl	ny					
De-risk	Liquidity	3. Encourage innovation distribution	in healthy food retailing an	d					
1	mpact Evidence		h \$100M in senior debt rs. Facility features 3-year l Loan can have a term of u		Markets Inc., an organization which has extensive knowledge of the California market and the groot industry. The California Endowment is also an improgrammatic partner, bringing local market exp	and the grocery is also an important			
1	Track Record	Target Returns: ISDA® mid 225-275 bps.	l-market swap rate plus			idence: access to healthy food opti options currently ('food d			
				Economic Development/Job Creation and Retention.					

### Calvert Foundation Community Investment Notes

Community Development Notes offered via multiple channels

		Cash Deposits	Debt	Public Equit	ty	Private Equity	Social Impact Bond	
	Downside Protection	to empower communitie	nstitution that empowers ir s. Through its Community	De-risked Product Features  Downside Protection: Investors are protected by over \$30				
	Placement & Distribution	investors with organization developing affordable ho the environment, and wo	Foundation connects individual for working around the globusing, creating jobs, proteorshing in numerous other with Foundation has more the	obe, cting /ays	million in loss reserves, net assets and subordinated debt.  Placement & Distribution: Calvert Foundation's Notes are offered through three channels: direct, through brokerage			
iture	Bundled Product	\$200 million invested in r enterprises working in ap slightly below-market rat	oughly 150 nonprofits and pproximately 80 countries. e loans to its portfolio com ased on their financial and	l social It makes	firms, or online.  Track Record: Calvert Foundation has raised nearly \$1bn from more than 13,500 investors and lent more than \$600mn to its portfolio partners since 1995.  Bundled Product: Proceeds from the Notes are invested both internationally and domestically into a wide range of organizations to build strong communities			
De-risking Feature	Technical Assistance	operational self-sufficiend healthy communities.	cy and their ability to build	-				
De-I	Liquidity	impact areas: affordable l empowerment, fair trade	nousing, microfinance, wor and sustainable agricultur nd critical services like edu	men's e, small	Liquidity: Early redemptions and withdrawals are at Calvert Foundation's discretion, but have always been allowed in the product's 18 year history, allowing flexibility for investors			
	Impact Evidence	Minimum Investment: \$2 purchase method	0 or \$1,000 depending on		Impact Evidence: Calvert Foundation collects custom social and environmental performance data from each of its partners and impact stories on an annual basis. K			
	Track Record	Term: Various terms of 1 - Target Returns: 0 – 3%	- 20 years			ated and homes built.		

### Community Capital Management CRA Qualified Investment Fund

U.S. fixed-income fund with a focus on community development

		Cash Deposits	Debt	Public Equity	Private Equity	Social Impact Bond	
	Downside Protection	Investment Fund is a U.S. development. The Fund's	Capital Management CRA fixed income fund with a investment objective is to consistent with the preserv	De-risked Product Featu  Downside Protection: Mo the portfolio is made up o	re than 70% of		
	Placement & Distribution	investing in community of be qualified under the U.	development initiatives the S. Community Reinvestme ts in single-family, multi-fa	backed securities, limiting downside risk. Agency MBS are typically guaranteed by US government sponsored enterprises, or backed with the full faith and credit of the US government.			
au	Bundled Product		s of shares: CRA investor sha 1999, as well as institutiona n 2007.		Placement & Distribution: The CRA Qualified Investment Fund is available on most major platforms (Charles Schwab, NFS/Fidelity,		
De-risking Feature	Technical Assistance	serve low and moderate-ir and distressed areas. Rece tax credit property for seni	on community developme ncome individuals and fam nt investments include a lo iors, and a taxable municipa d efficiency improvements.	Pershing, etc.) Minimums vary per platform.  Bundled Product: Mutual fund product diversified across 800+ holdings  Liquidity: Daily liquidity			
De	Liquidity	Size: \$1.5bn (at 12/31/13)  Minimum Investment: \$50  \$2,500 (for retail investors)	00,000 (for CRA and Instituti	ional Investors)	Track Record: Community Capital Management, the Fund's registered adviser, h a strong record in ESG portfolio managemen with a 15 year history.		
	Impact Evidence Track Record	Target Returns: 4.55% ann investor shares	ualized since inception (8/3	Impact Evidence: Institut receive detailed quarterl community impact of th Impact metrics include # rental units established, environmentally sustain.	ly reports on the e Fund's securities. t of affordable # jobs created, and		

#### Established and liquid global microfinance investment vehicle

		Cash Deposits	Debt	Public Equity	Private Equity	Social Impact Bond	
-	Downside Protection	fund is a microfinance inve and managed from Switze	ofinance S.C.A., SICAV-SIF mi estment vehicle (MIV) registe erland. Finethic (Finance + et and, and created a product th	De-risked Product Features  Track Record: Unparalled i.e. 86 straight months of positive returns since inception (October 2006); net annualised return 5% p.a. in USD.  Fundo (Manager) manages investments for			
	Placement & Distribution	criteria of Pension Fund in vast experience in investm this experience lead to un	vestors. Finethic's fund man nent risk management for in paralleled levels of diversific				
חום	Bundled Product	have yet to experience a 'd Impact: Finethic measures building inclusive financia	a 2012-13; this has served involved in the capacity of its investment in the capacity of its investment is systems, increasing the depoital for the world population	2006.  ents to contribute to oth and breadth of	leading pension funds. Advisor (Symbiotics) has brokered >\$1.5bn in microfinance investment to >200 MFIs in >50 countries.  Liquidity: 90 working day liquidity		
De-Hakiliy reature	Technical Assistance	the social pyramid. It colle metrics on a monthly basis value of the fund. The Fine	cts detailed impact data and s, including grading the Soc ethic non-profit Foundation	d tracks performance ial Outreach is funded through	Bundled product: Finethi country, region, institutio		
2	Liquidity	child labour and micro ent a 0% return share class for	ndation supports education, health-care, anti- epreneurial projects globally. Finethic also offers philanthropic investors; proceeds are used to on or other charitable causes.		Placement & Distribution as a trusted advisor to lea enhances Finethic's distr	ading pension funds	
	Impact Evidence	Size: \$161mn (soft close t			Impact Evidence: Finethic collects detail impact data and tracks performance me on a monthly basis, including grading th Social Outreach value of the fund		
		Term: 90 working day liq	uidity				
	Track Record	Target Returns: Above US 4-6% p.a. net to investors	SD 3-year swap rate; with ir	nternal targets of			

### Gates Global Health Investment Fund – Senior tranche

High-impact healthcare mezz fund with innovative 60% loss guarantee

		Cash Deposits	Debt	Public Equit	у	Private Equity	Social Impact Bond
De-risking Feature	Downside Protection	guarantee by the Gates Foo debt financing to advance	nt vehicle with innovative 60 undation that provides mezz the development of drugs, ther interventions for diseas	De-risked Product Features  Downside Protection (guarantee): The Gates Foundation and Sida of Sweden have committed to cover aggregate			
	Placement & Distribution	disproportionately burden The fund was structured b Melinda Gates Foundation		Bill and Grand	first losses of the Fund, up to 20% of invested capital, and will share in any aggregate losses in a ratio of 50% to the Foundation and 50% to investors. This provides downside protection of up to 60% to a potential investor.  Placement & Distribution: J.P. Morgan Chase has wide distribution network.  Track Record: Lion's Head Global Partners via LHGP Asset Management LLP is the fund's investment manager, having advised and structured the fund. They have extensive experience in the area, with principals including members from the team responsible for the design and execution of		
	Bundled Product	operation and Developme Fund Foundation. They see	ent, and the Children's Invest e the fund as a cutting-edge rant-based funding for glob	ment			
	Technical Assistance	Impact: There is an urgen interventions in low-inco	t need for new and afforda me countries, as an estima ery year from infectious dis	ted 15			
De	Liquidity		ld health issues, and nutritional opes to accelerate the pathway of iding critical capital.		the IFFIm in	nmunization bond.	
	Impact Evidence	Size: \$108M  Minimum Investment: \$2	50,000		Impact Evidence: GHIF's key social performance met are number of new products launched and millions of impacted. It will send both social and financial report quarterly basis.		
	Track Record		rst closing date; extendabl	e for	The Fund will have a Charitability Oversight Committee which will review compliance with charitable restrictio and Program-Related Investment (PRI) requirements ar monitor the charitability aspects of GHIF investments.		ritable restrictions requirements and
		Target Returns: 7%+ p.a. ı	net return to the fund			, '	

### Golden Lane Housing Bond

Charity bond to provide much needed housing for people with a learning disability

		Cash Deposits	Debt	Public Equit	у	Private Equity	Social Impact Bond	
	Downside Protection	charity that works with pe provide supported housin	Housing (GLH) is a registere cople with a learning disabiling around which they can bised £10m from social investigations.	lity to uild	De-risked Product Features  Placement & Distribution: Triodos Bank, a leader in sustainable finance, worked with Golden Lane Housing to structure and place the bonds. The bonds are also offered through Ethex.  Liquidity: Ethex, a specialist not-for-profit set up to make ethical investment easy to understand and easy to do, is running the secondary market for Golden Lane Housing.  Impact Evidence: GLH is using a progression tool to assess			
	Placement & Distribution	in the form of an unlisted fund the acquisition of mo	bond which has enabled it ore than 20 additional freeh ocations across England and	to old				
ure	Bundled Product	Impact: The bond has func England to improve the liv	ded over 20 freehold properties of over 100 new tenants. happropriate housing such a	They				
De-risking Feature	Technical Assistance	parents who could no long GLH provides these tenant helping to bridge the gap	ten many miles from their home area or with ould no longer cope with looking after them. these tenants with supported landlord services, alge the gap between housing and support –			and report the difference the move has made to people in terms of their quality of life and independence. It also is looking at the impact on the bond on families, and the financial impact – identifying the cost to the public purse of		
De-	Liquidity	advice, helping people to r emergency and emergenc	people to maintain a tenancy and a bespoke d emergency repairs 24 hour helpline.		moving into a property purchased with bond monies versus alternative housing. Impact assessment is carried out in partnership with third party, Bangor University. Investors in the bond receive regular reports detailing the social impact			
	Impact Evidence	Size: £10m Minimum Investment: £2 secondary market	,000 initially; £500 in		Track Record: Builds on the previous success 2003 Social Investment Bond, which raised £1 redeemed in full in April 2013.			
	Track Record	Term: 5 years						
		Target Returns: 4%						

### Habitat for Humanity's FlexCAP Notes

Collateralized notes to support low-income housing with downside protection

		Cash Deposits	Debt	Public Equity	Private Equity	Social Impact Bond	
	Downside Protection	Christian organization th	dumanity International is a at aims to accelerate hom ncome families globally. I	De-risked Product Featur  Downside Protection is p			
	Placement & Distribution	home building in their lo site selection, partner far	ates which co-ordinate all cal areas including fundra nily selection, house cons s no-profit mortgages. A h	HFHI repayment guarantee of five percent of the value of the notes     Each affiliate must deposit in a cash reserve			
41	Bundled product	most valuable asset is the selling homes to partner	e mortgage portfolio it de families.	evelops from	<ul> <li>account an amount equal to one quarterly payment under its FlexCAP loan</li> <li>Notes are full recourse obligations of the affiliates.</li> <li>Track Record: Since FlexCAP's inception in 1997, the program has had a 100 percent repayment rate.</li> <li>Impact Evidence: FlexCAP Note investors receive semi-annual reports on social impact. KPIs include: Number of homes built, repaired</li> </ul>		
eature-	Technical	(FlexCAP), which allows a	isters the Flexible Capital affiliates to borrow against blios, generating funding t	t selected			
De-risking Feature	Assistance	families. Habitat issues n	otes to investors which are general obligation notes f	e secured by a			
De	Liquidity		s a world where everyone	has a decent			
	Impact Evidence	Size: \$41M outstanding			or rehabbed. Number of Number of women and o	people housed.	
	 Track Record	Term: 5 or 10 year notes	erm: 5 or 10 year notes				
		Target Returns: 3.0% on 5	5-year notes; 4.25% on 10-	-year notes			

Pioneering multi originator securitisation in Microfinance in India

		Cash Deposits	Debt		Public Equity	Private Equity	Social Impact Bond		
	Downside Protection	Description: In January 20' IFMR Capital structured the ever multi originator (MOS securitisation transaction - first in the securitisation m	e first SEC™) - a global	Downside Pr investors by:		saction provides downside	•		
	Placement & Distribution	across originators and geo in India. The securities issu investors are backed by ca	n multiple ust,	<ul> <li>a) A first loss cash collateral, of c.10% of the pool of loans being securitized, provided originators, which acts as the equity participation by the originator and ensures suincentivisation for it to maintain the collection efficiency of the pool</li> <li>b) Second loss credit enhancement to senior investors, by way of an investment in ju</li> </ul>					
re	Bundled Product		ugh increased diversification ss originators and geographies dia. The securities issued to stors are backed by cash flows the pooled microloans. These	tranche by IFMR Capital  The above structure ensures that all parties to the deal, whether acting in the capacity of an originator, servicer or structure are well aligned to perform their obligations in the best interest of the investors.					
De-risking Feature	Technical Assistance		urn hrough ital has	enhancemen investors incl	ts/ subordination, IFMR place	ve structuring tools such as tr es securities with mainstream nk Finance Companies, Privat ance companies.	capital market		
Ď	Liquidity		nce to the also facilitated a secondary trade, million were sold by a Bank to an			segment of the Indian Stock the Stock Exchange since the	Exchange. Several n. IFMR Capital has		
	Impact Evidence		e & CV of the January own	affordable ho been able to	uisng finance & CV finance, o access capital through IFMR's	sectors such as microfinance, ever 3 million households in 2. structures & interventions. The s, field level monitoring repor	3 states in India have ne impact is measured		
	Track Record	the usefulness, performan- sustainablity of the structu enabling access to capital and medium sized compa	ire for for small	Track Record:The IFMR Group has had a track record of 6 years, having mobilised over US\$ 750 million of funding to 45 institutions through rated capital market transactions wit Nil NPA / Zero default record.					

### Microfinance Initiative for Asia (MIFA) Debt Fund – Senior debt

A Private-Public Partnership to promote financial inclusion in Asia

		Cash Deposits	Debt	Public Equit	ty	Private Equity	Social Impact Bond	
	Downside Protection	2001 as the first commerc debt investments worldw	Finance S.A. was founded cial manager of microfinancide. To this day, the compa	ce any has	De-risked Product Features  Downside Protection: The capital structure of the MIFA Debt Fund is comprised of three tranches (Junior, Mezzanine, Senior). Public investors in Junior Class C Shares (BMZ, EU) provide credit enhancement through a credit-risk guarantee, thus improving the risk/return profile			
	Placement & Distribution	institutions, providing acc million individuals across	D 2bn in loans to microfina cess to microcredit to over 50 countries. Ship between IFC and KfW,	30				
ıre	Bundled Product		ve of its size to exclusively t i. BlueOrchard was appoint ot Fund in 2012.		for private Senior Class A investors.  Placement & Distribution: IFC and KfW act as catalysts to crowd in private funding and are invested in the Mezzanine Tranche.			
De-risking Feature	Technical Assistance	enhance institutional cap delivery and to foster res The strengthening of fina	jectives of MIFA are to creat pacity for sustainable micro ponsible finance in the regionical institutions will lead to proportion to the proposition of the proportion of the proposition of the propositi	finance ion. to	Bundled Product: The investment universe of MIFA includes MFIs in 20 countries across Asia with a focus on Tier 2 and 3 institutions.			
De	Liquidity		nding to microentrepreneurs and small nd therefore contribute to job creation and ore than 20 countries.		Technical Assistance: A separate, donor-funded grant facility will provide Technical Assistance.			
	Impact Evidence	Size: \$100M Minimum Investment: \$1	М		Impact Evidence: The MIFA Debt Fund has clearly define ESG objectives and reports on social and environmental outreach achievements on a quarterly basis.			
	Track Record	Term: closed-end fund m Target Returns: 4% p.a. (ir Investors			Track Record: BlueOrchard has a successful 15-year tra record of managing global and regional funds making private debt investments in microfinance.		al funds making	

### New York City Acquisition Fund – Senior debt

Affordable housing fund which provides downside protection to senior lenders through subordinated investments from NYC and foundations

		Cash Deposits	Debt	Public	Equity	Private Equity	Social Impact Bond	
	Downside Protection	the shortage of property	provides loans to overcom available for affordable		De-risked Product Features  Downside Protection: A consortium of banks including J.P. Morgan Chase, Citibank, HSBC, Morgan Stanley, Wells Fargo and Deutsche Bank provided senior debt to the fund totalling \$125M. Downside protection comes from subordinated loans of \$28.8M from the City of New York and foundations including the Robin Hood Foundation, MacArthur Foundation, the Rockefeller Foundation and Enterprise Community Partners.  Placement & Distribution: The placing of senior debt was led by J.P. Morgan Chase.  Impact Evidence: The NYCAF has enabled affordable housing developers to move quickly and be competitive with market rate developers in an increasingly tight market. The fund has supported a wide range of project types including preservation, mixed-income, rental and ownership.  Track Record: The fund is managed by Enterprise Community Investment, Inc, the National Equity Fund and Forsyth Street Advisors. Citibank and Chase are Administrative Agents. The			
	Placement & Distribution	advantageous capital for to developers of affordab	The fund provides flexible the acquisition of property le housing – who either r engage in new construction	,				
ure	Bundled Product	Impact: The fund aims to housing shortage in New supported the creation o		)				
De-risking Feature	Technical Assistance	units. The fund has also h	ad catalytic impact, spurrir nds in Los Angeles, Atlanta,	ng				
De-r	Liquidity	New York and allied found	nce provided by the City of dations including the Robii					
	Impact Evidence	Hood Foundation, MacAr Rockefeller Foundation. Investment Range: \$4.5M						
	Track Record	Term: 3 years  Target Returns: PRI Funds			fund has selected an experienced group of non-profit and governmental lending institutions to originate and service its project loans including: Corporation for Supportive Housing, Enterprise Community Loan Fund, Local Initiatives Support Corporation, Low Income Investment Fund, and the New York			
			Lenders: 3% annually			velopment Corporation.		

### Scope Bond

Liquid charity bond to support the disabled

		Cash Deposits	Debt	Public Ec	uity	Private Equity	Social Impact Bond		
	Downside Protection	charity founded in 1952 the better place for disabled p	eople and their families. In		De-risked Product Features  Placement & Distribution: Investing for Good, a specialist				
	Placement & Distribution	of its £20,000,000 Social Busing proceeds from the Eincome streams such as the	Bond to invest in sustainable nat which is achieved through	e gh	social finance intermediary, worked with Scope to launch the programme. BNY Mellon acted as fiscal agent and registrar, and Capita as nominee holder. The bonds are also listed on the Social Stock Exchange.				
	Bundled Product	of charity shops in Englan	's and the expansion and re d and Wales. This additiona l into non revenue generati e's beneficiaries.	I	Liquidity: The Scope Bond Programme is listed and trades on the Euro MTF market in Luxembourg [5]				
9	Technical Assistance	for more than a quarter of their family members ever	apport, advice and informat a million disabled people a ry year. Services range from	ınd	Impact Evidence: The Scope Bond's independent impact report, produced by The Good Analyst, is published annually. It analyzes Scope across four dimensions: mission fulfilment, beneficiary perspective, wider impact and impact of				
	Liquidity	independent living. Scope	residential care and suppo is charity shops are income ons of pounds to fund its wi their families.		that have acce	include # of people ine, and called the led employment			
	Impact Evidence	Size: £2,000,000				proceeds. Scope opened el of £410,000. This investmen			
		Minimum Investment: £25	5,000		provide Scope with additional income of £291,000 du the financial year 2013/14. £1.6million of the proceed		he proceeds were		
	Track Record	Term: 3-years			invested in do date of £157,00	nor acquisition generating a 00.	a monthly income to		
		Target Return: 2% p.a.							

Liquid, fixed income fund that supports economic development in the UK

		Cash Deposits	Debt	Public Equity	Private Equity	Social Impact Bond	
	Downside Protection	income fund set up by TI Invest to provide a financ	needle UK Social Bond Fun nreadneedle Investments a cial return at the same tim social benefits and suppo	De-risked Product Features  Placement & Distribution: Distributed by Threadneedle Investments (institutional			
	Placement & Distribution	economic development	and job creation in the UK ia UK platforms, and instit	investors) and through IFAs and platforms (retail investors)			
	Bundled Product	the social investment arm sustainable social enterp	ts is the manager of the Fu n of The Big Issue whose mi rises and ventures that help	ission is to back o tackle poverty and	Bundled Product: The fund invests in a portfolio of debt instruments across the eight focus sectors in the U.K.		
De-risking Feature	Technical	inequality, developed the acts as Social Advisor to t	Fund's Social Assessment he Fund.	Liquidity: The fund is an O investment company struc			
-risking	Assistance	affordable housing and p	ments will be focused acros roperty, community servic lusion, health and social ca	es, employment	Track Record: Threadneedle Investments, established in 1994, is the 4th largest UK retail		
Ď	Liquidity	communications, and uti	ities and the environment.		fund manager. It has a str responsible investment a		
		Size: £15m at launch			Impact Evidence: The fund		
	Impact Evidence	Minimum Investment: £2	,000		social assessment method potential investments taki	ng into account factors	
		Term: Daily liquid			like primary and secondar geographical focus linked	to level of social	
	Track Record	Target Returns: In line wit Lynch £ Non Gilt Index cu	h a UK corporate bond ind rrently yielding 4% p.a.	deprivation, and ESG assessment of the issuer. The fund also has a Social Advisory Committee which will monitor and verify social outcomes.			

## Good Energy Transferable Shares

Liquid shares to support renewable energy in the UK

		Cash Deposits	Debt	Public Equit	у	Private Equity	Social Impact Bond		
ure	Downside Protection	company that aims to lov	nergy Group is a publicly-lis ver UK carbon emissions b ing renewable electricity w	y	De-risked Product Features  Liquidity: Good Energy Group ordinary shares are traded				
	Placement & Distribution	the UK. Its activities inclugas, renewable power ge	de: the supply of electricity neration, and Feed-In-Tarif holds generating their owr	/ and f	on the London Alternative Investment Market (AIM).  Placement & Distribution: Good Energy's shares are listed on AIM. Shares can be purchased through a registered				
	Bundled Product	in the UK energy market,	oal is to be a catalyst for ch by empowering individual enewable electricity, gener	s and	broker, an online share dealing account or the bank.  Impact Evidence: Good Energy has a vision of a decentralised and democratic energy network for Britain				
ב ויייו של ב מימור	Technical Assistance	their own renewable pow energy initiatives and use has over 35,000 domestic	ver, participate in local come e energy more efficiently. It as and commercial electrici	nmunity ty	powered entirely by renewable energy. Its key soci performance indicator is electricity generation fror renewables. It supplies the UK electricity grid with				
2	Liquidity	customers, 12,000 gas cu Tariff customers.	stomers, and 55,000 Feed-	in-	equivalent amount of renewable its customers' demand over a 12				
		Minimum Investment: £5	00		Track Record: Good Energy was founded in 2000, and has a strong rack record. The company has paid dividends for				
	Impact Evidence	Source: Ethex				perate a progressive			
	Track Record								

## Triodos Renewable Ordinary Shares

Liquid shares to tackle climate change

		Cash Deposits	Debt	Public Equit	ty	Private Equity	Social Impact Bond	
	Downside Protection	company, established by invests directly into proje	ewables (TR) is a public limi Triodos Bank in 1994, whic ects that generate clean, gro	h een	De-risked Product Features  Liquidity: Triodos Renewable shares are held by over			
	Placement & Distribution	works with developers in constructing projects on	le sources. Triodos Renewal the sub-utility space, frequindustrial sites, delivering icity on site to provide socia	iently	5,000 investors and can be traded on Capita's online share portal, via the Matched Bargain Market. TR shares are also listed on Ethex			
:ure	Bundled Product	financial risk projects tha	ntal returns. It focuses on lo t use proven technologies m contractual arrangement		Placement & Distribution: Shares are placed and distributed through Triodos Bank.  Track Record: Over the last 7 years, annualised returns have			
De-risking Feature	Technical Assistance	through its investments i Its current portfolio inclu	oles tackles climate change n clean energy generation. des 11 operational renewa acity of 53MW of both wind	ble	been 7% p.a. (2% dividend yield, 5% capital appreciation).  Impact Evidence: Triodos Renewables key performance indicators include:			
De-	Liquidity	and hydro. The portfolio	produces enough clean, greent of over 34,300 homes,		• MWh generated in 2013: 107,020.31			
		sufficient for a city the siz			• Equivalent number of homes powered: 25,086.81 (4.266MWh/Home DECC)		ed: 25,086.81	
	Impact Evidence	Size: c. £70M Minimum Investment: Sh	nare price		• Equivalent DECC)	t tons of CO <sub>2</sub> offset: 51,691	(0.483 tCO <sub>2</sub> e/MWh	
	Track Record	Target Returns: 9 to 10%			• % of generation from brownfield (aka industrial) sites: one-third		a industrial) sites:	
				• % turnove	r that is reinvested in the c	ommunity: 7.7%		

### African Agriculture Capital Fund – Senior tranche

Agriculture-focused fund with capital earmarked for technical assistance

		Cash Deposits	Debt	Public Equit	.y	Private Equity	Social Impact Bond	
De-risking Feature	Downside Protection	2011 to boost the produc	fund launched in Septemb tivity and profitability of		De-risked Product Features  Downside Protection (guarantee): Capital in the AACF consists of \$17M in equity investments from the foundations, and an \$8M commercial loan from J.P. Morgan's Social Finance unit. The commercial loan has downside protection, with the subordinated equity			
	Placement & Distribution	fund will invest equity an agriculture-related busing	agriculture sector. The \$25 d bring expertise to at leas esses in East Africa. The fur partnership with J.P. Morga	t 20 nd was				
	Bundled Product	Bill & Melinda Gates Foundation, the Gatsby Charitable Foundation, and the Rockefeller Foundation. It is managed by Pearl Capital Partners, a specialized African agricultural investment fund manager based in Kampala, Uganda.  Impact: The agriculture sector in East Africa has suffered from significant under-investment and challenges including food inflation and drought, leaving a gap for much needed			investments and a 50% loan guarantee from USAID's Development Credit Authority.  Technical Assistance: AACF will have access to \$1.5M in USAID-funded technical assistance. This will include business development services to improve portfolio companies' operations, competitiveness and access to markets.			
	Technical Assistance							
	Liquidity	investment. By investing the way for raising the pr a quarter of a million'.	ives	Impact Evidence: AACF measures its impact on smallholder farmers, on a \$ impact per household basis and tracks portfolio companies using IRIS metrics. The fund also engages third party consultants to conduct baseline and follow-up studies on a sample of investees. Two baseline studies have currently been completed.				
	Impact Evidence	Size: \$25M						
	Track Record	Target Returns: 15% annual gross compounded return			Track Record: Pearl Capital Partners, established in 2005, manages \$46M across three agriculture funds in East Africa.			

Social impact partnership to reduce recidivism and improve employment in NY

		Cash Deposits	Debt	Public Equity	Private Equit	ty	Social Impact Bond		
De-risking Feature	Downside Protection	Description: The Social Fin- pay-for-success project in I employment for newly-rel State Social Finance Bank	De-risked Product Features  Downside Protection: 'First-loss' Protection: The Rockefeller						
	Placement & Distribution	State, Social Finance, Bank of America Merrill Lynch, and the Center for Employment Opportunities. The pay-for-success partnership will fund intensive services to newly- released prisoners. Based on the success of the funded programs, New York State will repay investors' capital plus a rate of return. The product was sold in class A-1 and A-2, where the former receive a 'first-loss' quarantee equal to approximately 10% of invested					Foundation will provide 10% first loss protection – available to Class A-1 investors only		
	Bundled	capital, and the latter do n	ot get the guarantee.				Distribution: Through Prica Merrill Lynch and		
	Product	Impact: In the U.S, 2.26MM adults are in prison, and over 4.8MM adults are under parole or supervision following prison. Over 50% of adults return to prison within 3 years of release. The transaction will fund intensive services in New York to 2,000 high-risk formerly incarcerated individuals. The programs will include training, transitional employment, and permanent job placement with two goals: 1) reducing recidivism, and 2) improving employment. The services will be delivered by the non-profit, Center for Employment Opportunities (CEO).					through direct investment in the fund.  Impact Evidence: Repayment to investors is based on social outcomes, verified by a third party validator, and relies on three metrics: 1) reduction in recidivism, 2) increase		
	Technical Assistance								
	Liquidity	Size: \$13.5M				in employment, and 3) completion of a transitional job program. The first two metrics are evaluated against a			
		Minimum Investment: \$100,000. Offers to purchase interests in this investment were made pursuant to a private placement memorandum, which contains				control group.			
	Impact Evidence		pout the risks, performance	s of	providing in and employ	r 30 years experience tensive temporary job ment services to former			
		Term: 5.5 years					2004-2007 randomized y of its program, showed		
	Track Record			ax IRR of approximately 12.5 ram does not meet certain	5%.	that it reduced time spent in prison by 30% over three years compared to control group.			

### Westpac Social Benefit Bond – Senior tranche

Australian social benefit bond focused on reducing children entering the foster care system

		Cash Deposits	Debt	Public Equit	ty	Private Equity	Social Impact Bond	
De-risking Feature	Downside Protection	2013, was arranged by W Bank of Australia, in partr	enefit Bond, launched in Ju estpac and the Commonw nership with The Benevoler will finance the establishm	ealth nt	De-risked Product Features  Downside Protection: The senior \$7.5M social benefit bond tranche is capital protected (ie capital to be returned even			
	Placement & Distribution	TBS's Family Preservation Service. The \$10M social benefit bond has two tranches, a \$7.5M senior capital-protected component, and a \$2.5M junior tranche. The financial return is based on agreed performance			if program is unsuccessful or TBS defaults). There is also a junior \$2.5M tranche, which will be partially funded by TBS, the Westpac Foundation and the Commonwealth Bank of Australia ('CBA') and will be marketed to other charitable			
	Bundled Product	Wales Government from Impact: The Benevolent So	he money saved by the New keeping families together. ociety's Family Preservation	amilies together.  P mily Preservation  p		foundations and philanthropists.  Placement & Distribution: The bond was arranged and placed by two leading double-A rated Australian banks,		
	Technical Assistance	400 families in New South extra help to create safe h thrive. The goal of the pro	if) is expected to support up Wales over 5 years by givin omes where their children gram is to support families s entering the foster care sy	5 years by giving them their children can pport families and	Westpac and CBA.  Impact Evidence: The Resilient Families program embeds 27 evidence-informed practices which have previously demonstrated better resultant parenting outcomes.			
	Liquidity	Size: \$10M	,		Similar, less intensive, programs provided by TBS have demonstrated lower immediate entry rates to NSW foster care (though no evidence to confirm sustainability of outcomes).			
	Impact Evidence	Minimum Investment: \$50,000  Term: 5-years  Target Returns: Senior tranche returns range ~ 0		impact and governme tranche in Actual suc is not rece		he ability to tailor program delivery for maximum d receive regular performance data from NSW nt. TBS have 'skin in the game' – through junior vestment.		
	Track Record	Expected (Baseline / Goo Junior tranche returns ran	cess is measured by matched pairs (where match iving an equivalent service) using government ections included to protect against changes in int policy.					

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